

Virginia Museum of Fine Arts  
Resources and Visitor Experience Committee  
Wednesday, 9 December 2015, 8:30 am  
Theater Level Conference Room #1  
AGENDA

- I. CALL TO ORDER Tyler Bishop  
Birch Douglass
- II. MINUTES APPROVAL Tyler Bishop  
Birch Douglass
- Motion:** to approve the minutes of the June 18, 2015 Joint Resources & Visitor Experience  
and Operations Committee meeting as distributed.
- III. COMMITTEE MISSION STATEMENT Tyler Bishop  
Birch Douglass
- IV. ADVANCEMENT REPORT Jayne Shaw  
Claudia Keenan
- FY16 goals and progress to date
  - Change capital update
- V. SALES REPORT Allan Altholz/ Claudia Keenan
- VI. GOVERNMENT RELATIONS REPORT David Bradley
- Decision packages and plan of action
- VII. CUSTOMER SERVICE TRAINING Tom Zydel
- VIII. STRATEGIC PLAN REPORT Claudia Keenan
- IX. OTHER BUSINESS/ADJOURNMENT

*\*Public Comment will not be received at the meeting\**