



VIRGINIA MUSEUM OF FINE ARTS

TEEN STUDIO PROGRAMS INFORMATION SHEET | FALL 2021

WELCOME TO THE STUDIO

Expand your creativity and artistic awareness, build a portfolio, or simply enjoy spending time with peers and professional artists through these unique studio experiences. Enrollment is limited to reduce the risk of COVID-19, while still providing students with a hands-on learning experience with individualized instruction for teens of all skill levels.

We are looking forward to seeing you soon! In this packet, you will find helpful information about classes along with COVID-19 Protocols and FAQ's. **Please note that protocols are subject to change.** Visit www.vmfa.museum/covid-19 and www.vmfa.museum/youth-studio/kids-fall-spring-programs for our most current updates.

FOR QUESTIONS

EMAIL youthstudio@vmfa.museum PHONE Alex Parrish, 804.340.1331, or Megan Endy, 804.340.1438

CANCELLATION NOTICE

Fees are nonrefundable except when VMFA cancels a class. Classes may not be substituted or switched once registration is complete. **Be sure to mark your calendar and save your confirmation email upon registering** (*we do not usually send email reminders for teen evening and weekend classes*). Refunds are not granted for missed classes. If VMFA cancels a class due to insufficient enrollment or other concerns, participants will be notified immediately via email and/or phone and will be fully reimbursed. **Note: If the student has a fever, symptoms of COVID-19, or has had close contact with anyone showing symptoms of COVID-19 or positive test results within 14 days of class, do not come to class. Contact Megan Endy at 804.340.1438.**

IN RESPONSE TO COVID-19

We are pleased to offer in-person experiences in a low risk environment by following CDC recommendations and VDH's Interim Guidance for COVID-19 Prevention in Virginia K-12 Schools for all youth and teen studio programs. Please note that programs and protocols are subject to change at any time if safety becomes a concern. We are committed to protecting our students and staff and mitigating the risk of spreading COVID-19. Masks and distancing are strongly encouraged in youth classes, regardless of vaccination status. Students should not come to class if they have a fever and/or other COVID symptoms, or have had recent exposure to COVID. Please visit www.vmfa.museum/covid-19 and <https://www.vmfa.museum/youth-studio/teen-fall-spring-programs/> for any updates.

WHAT TO BRING

EMERGENCY FORMS (ONLY IF NECESSARY) If the student has a medical concern or need, the **Emergency Information Form** and **Emergency Medication Permission Form** will be required. Otherwise, forms are not needed for 1-3 session classes offered Sep-May.

Medical Notice: VMFA Education Staff are not authorized to administer medications on a regular basis. If a student is to self-carry a medication for use **in the event of an emergency**, it must be noted on the **Emergency Information Form, and written instructions on the administration of medicine must be provided by the legal parent/legal guardian on the Emergency Medication Permission Form**. It is strongly advised that should your child need emergency medication, to notify VMFA staff **at least two weeks** ahead of the program via email youthstudio@vmfa.museum. If your child has an allergy of any kind, it is important to inform VMFA staff before class. If your child has a life-threatening allergy, we may ask that you remain on campus while your child is participating in class.

In the event of an emergency, VMFA Staff will respond to the situation promptly and accordingly; a staff person will immediately attempt to reach a parent or guardian.

MASKS Following K-12 guidance in Virginia, the museum strongly recommends the use of masks for ALL participants and staff in teen studio programs. Along with mask recommendations, VMFA will continue to mirror K-12 School COVID-19 Safety Guidelines within the studios, including social distancing and frequent cleaning. Extra masks and shields are available in the studios, as needed.

ART SUPPLIES VMFA has you covered! All supplies and tools needed for each class will be provided; however, students are welcome to bring their own sketchbooks and materials, if they choose. To reduce the risk of spreading COVID-19, students will not share supplies or work space. Any supplies that cannot be reused or properly disinfected will be discarded or given to students to take home. All other supplies, tools, and equipment will be cleaned and sanitized after every use.

WHERE TO GO

PROGRAM LOCATION Teen programs take place in both the **Art Education Center** inside the museum and the **Pauley Center** building across the Sculpture Garden. **Please refer to the course listing online** for more information and specifics.

PARKING Please allow ample time to park and check in before the start of class. The **VMFA Parking Deck** is free for members and \$6 for nonmembers (or free for temporary parking less than 30 minutes). For city parking on the street, the closest streets are N. Arthur Ashe Boulevard for classes in the museum and N. Sheppard St. for classes in Pauley Center building.

Museum Security Notice: Parking is not permitted in front of the museum, along the Entry Plaza or fire lane.

WHAT TO WEAR

ART CLOTHES Wear attire that is appropriate for an art studio (art materials can stain clothing). Art smocks and closed-toed shoes are recommended. We also encourage dressing in layers or bringing a long-sleeved shirt, in case students feel chilly in the studios. Please remember that face coverings are still strongly recommended, regardless of vaccination status.

The following are prohibited in the studio: attire with offensive messages, logos, or images promoting violence, hate, profanity, or illegal substances; and clothing that reveals undergarments or exposes private areas of the body.

CLASS PROCEDURES & GUIDELINES

CHECK IN Teens should plan to arrive few minutes before the start of class and wait patiently outside of the studio for assistance. Please remember to social distance and wear a mask. The instructor or staff person will greet students in front of the studio, verbally confirm registration, and conduct a brief screening. Before entering the studio, students should sanitize their hands or wash at a nearby restroom. We ask that only teachers and registered students enter the studio; no other guests. Note that while programs are in session, teens are supervised and are not permitted to leave the VMFA campus.

CHECK OUT At the end of class, the instructor will dismiss students from the studio. Parents/guardians are responsible for pickup arrangements and/or ensuring that their children have safe transportation.

TIMELY PICKUP If a student relies on someone else for transportation, we ask that the pick-up person arrive no later than the end of class. Please do not leave them waiting. If VMFA staff finds that a student has not been picked up within 10 minutes of the program's completion time, VMFA staff may attempt to reach the parent/guardian, if necessary. If staff cannot reach contacts 30 minutes past the class's completion time, the student may be escorted to Security to determine the next course of action.

Early Dismissal Note: If a student should need to leave class early, they must submit a note from a parent/guardian at check-in, *before the start of class*. Please include the dismissal time, the parent/guardian's name, and phone number.

CLASS CONDUCT

Parents/guardians are responsible for reviewing the following rules and consequences with their teens before the start of class.

RULES & EXPECTATIONS

1. Practice safety in the studios. Please use all tools and equipment responsibly.
2. Be kind and respectful to peers and teachers.
3. Help set up and clean up with every project. Wipe down tools and work stations after every use.
4. Participate in all activities and remain in class until dismissal.
5. Keep devices and phones off or silenced; usage is prohibited during instructional time.*
6. Have fun! 😊

CONSEQUENCES

- 1st Teacher will speak with student about inappropriate behavior. Teacher may also consider what adjustments can be made to the studio environment, in order to help keep them focused.
- 2nd Student sits out temporarily from the lesson. They may be asked to write a letter or draw something that exemplifies their understanding of appropriate behavior. Staff speaks with parent/guardian after class.
- 3rd Student is removed from the program entirely and/or may only be readmitted if a caregiver remains on-site near the studio for the next full day of class. **No refunds will be issued.**

***Note:** Phones and devices cannot be used during instructional time, unless permitted by the instructor. Please keep devices off or silenced. Staff reserves the right to *temporarily* take away devices, if they become a distraction during class time.

EMERGENCY INFORMATION FORM | VMFA YOUTH & TEEN STUDIO PROGRAMS

Please submit forms in-person during check-in; new forms are not needed for repeat students. Forms are only required for summer camps and anytime there is a medical need or a student is to self-carry a medication. Please also see our Emergency Medication Permission Form.

Student's Full Name _____ Prefers to be called _____ Pronoun _____
Camp/Class Title(s) _____ Birthdate _____ (Age _____)

Parent or Legal Guardian Contact Information

1. Name _____ Phone # _____ Email _____
2. Name _____ Phone # _____ Email _____

Emergency Contacts in the event that the parent(s) or guardian(s) cannot be reached

1. Name _____ Relationship _____ Phone # _____
2. Name _____ Relationship _____ Phone # _____

Other Adults Authorized to Pick Up such as another parent or sitter. *If there is an adult who may NOT pick up your child, notify staff at check-in.*

1. Name _____ Relationship _____ Phone # _____
2. Name _____ Relationship _____ Phone # _____

Pick-Up Notice: Students (under 13) must be picked up at the designated time by an authorized adult with a **Photo ID**. Please do not be late as this may result in dismissal from the program. If your child is not picked up on time, VMFA staff will try to reach you immediately, followed by emergency contacts and others adults authorized to pick up. ***If you are running late, call or text 804.868.0879*** (temp line for on-duty Studio Staff).

Insurance Provider _____ Policy Holder _____ Policy # _____

Physician _____ Phone # _____ | Dentist (optional) _____ Phone # _____

List any known allergies (Use the back of this form to write more, if needed.)

1. _____ Reactions _____ Treatment _____
2. _____ Reactions _____ Treatment _____

List any medical conditions you would like for us to know about. Please also list any emergency self-carry medications and complete the accompanying instruction sheet. _____

Please note any other conditions, disabilities, or needs that you would like to share with the teacher. _____

We'd love to learn more about this student! Tell us a little about their personality, likes (or dislikes), or anything that may help them have a successful class experience. _____

COVID-19 Screening | Please initial each line to confirm that you have read and understand the information below.

_____ I am aware of COVID-19 symptoms listed on CDC.gov and agree to keep my child home if they experience any one of these symptoms.
_____ If my child or anyone in our household comes in contact with a person who has COVID-19 or symptoms, I will get in touch with Studio Staff.
_____ If my child displays symptoms of illness during class, I will pick them up immediately. I will not return to VMFA without a doctor's note.
_____ I understand that masks are strongly recommended in the studios, since many of our younger students have not been vaccinated for COVID.
_____ I have read VMFA's Youth/Teen COVID-19 Protocols, as well as the **Cancellation Policy** in the **Studio Programs Information Packet**.

"I _____ (print name) certify that the information provided above is accurate. I have read and understand the content provided in the **Studio Programs Information Packet** and have reviewed the Studio Rules & Consequences with my child. My child has permission to participate in all program activities. While VMFA and its instructors make every effort to provide a safe learning environment, I understand and accept that there are inherent risks of accidents and being exposed to illnesses such as COVID-19. I will not hold the museum responsible for any accident, injury, or illness that may result during this program. In the unlikely event that my child requires emergency medical treatment, I authorize VMFA Staff to administer first aid and/or seek necessary treatment."

Parent/Guardian's Signature _____ Date _____



Emergency Medication Permission Form

Medications prescribed for an individual student in the event of an emergency MUST be kept in the original container bearing the original pharmacy label with student's name, medication, and dosage. **NO medication (prescribed or over the counter) shall be dispensed without written permission of the legal guardian of the student.** The pharmacy label can serve as the written order of the physician.

Name of student _____

Name of medication _____

Dosage _____

Emergency Parameters _____

Pharmacy _____ Prescription # _____

To Be Completed By the Parent/Legal Guardian

Please supply written, detailed directions on the administration/dispense of emergency medication:

I authorize VMFA personnel to administer the above medication to my child in an emergency using instructions I have provided on this form.

Parent/Guardian signature _____ Date _____

Home Address _____

Primary Telephone _____ Work Telephone _____

VMFA YOUTH & TEEN STUDIO PROGRAMS: COVID-19 PROTOCOLS

For general museum information about COVID-19, visit www.vmfa.museum/covid-19

YOUTH & TEEN PROGRAMS RESPONSE TO COVID-19

VMFA is committed to providing a safe and healthy space for our students, teachers, staff, volunteers, and visitors. While there is an inherent risk of exposure to COVID-19 during any in-person program, we take serious effort to mitigate this exposure. Classes have been modified based on recommendations from the Centers for Disease Control and Prevention, the Virginia Department of Health, and other trusted resources. While many COVID-19 restrictions have been lifted, Youth & Teen Studio Programs will continue to practice COVID-19 safety in the studios, as so many of our participants are ineligible for a vaccination.

Following K-12 guidance in Virginia, the museum strongly recommends the use of masks for all participants and staff in Youth, Family & Teen Studio Programs. Along with mask recommendations, VMFA will mirror K-12 School COVID-19 Safety Guidelines within the studios, including social distancing, hand washing, frequent cleaning, and limiting the number of individuals per space. Please note that unvaccinated participants (ages 2 and up) should still wear a mask while at the museum.

Please be aware that protocols for Youth and Teen Studio Programs are subject to change at any time. For the most up-to-date information, visit www.vmfa.museum/youth-studio/guidelines and click on the appropriate program or season.

COVID-19 SYMPTOMS & SCREENING

Please self-screen prior to attending class. If a student, caregiver, teacher, or other studio staff member can answer “YES” to one of the following questions within 24 hours of class, they should remain home and notify youthstudio@vmfa.museum of their absence.

- 1. Have you or an unvaccinated member of your household been in contact with someone in the past 14 days with suspected or confirmed COVID-19?**
- 2. Do you or a member of your household have any of the following symptoms that cannot be attributed to other health conditions?**

- | | | |
|--|---|---|
| <input type="checkbox"/> Fever (100.4°F or higher) | <input type="checkbox"/> Fatigue | <input type="checkbox"/> Sore throat |
| <input type="checkbox"/> Chills | <input type="checkbox"/> Muscle or body aches | <input type="checkbox"/> Congestion or runny nose |
| <input type="checkbox"/> Cough | <input type="checkbox"/> Headache | <input type="checkbox"/> Nausea or vomiting |
| <input type="checkbox"/> Shortness of breath | <input type="checkbox"/> New loss of taste or smell | <input type="checkbox"/> Diarrhea |
| <input type="checkbox"/> Difficulty breathing | | |

HEALTH & SAFETY PRECAUTIONS

While the following list is subject to change based on updated recommendations and restrictions, here are some of the modifications and precautions we have taken in effort to reduce the risk of exposure to COVID-19 during our programs:

- Enrollment has been reduced by about 50% per class, in most cases. Volunteer staffing has also been reduced significantly.
- Properly worn face masks are still strongly recommended for all students and staff in the studios.
- Teachers, although vaccinated, will continue to wear a mask and/or face shield at all times.
- Six feet of physical distancing is practiced, within reason.
- Studio seating provides physical distance and/or physical barriers so students can safely learn and create.
- A “no contact” check-in process has been implemented, which includes a brief screening.
- Teachers are also screened prior to class.
- Only registered students and studio staff are allowed in the studios while programs are in session. To keep occupancy low, caregivers, siblings, and other visitors may not be permitted.
- Hand sanitizer, soap, disposable masks, disposable face shields, disinfectant wipes, gloves, and other PPE are readily available to students and staff, as needed.
- Teachers and staff clean and disinfect studios, equipment, and frequently touched surfaces before and after each class, as well as during class, when necessary.
- Students do not share supplies or workstations unless these objects are disinfected between uses.
- Any used materials that cannot be disinfected or isolated will be either discarded or offered to students to take home.

- In addition to proper ventilation throughout the buildings, all youth and teen studio spaces have individual air purifiers.
- For safety reasons, water fountains in the Art Education Center are not in service. Students should bring refillable water bottles from home but may also request water, if needed.

STUDIO SAFETY & CLEANING PRACTICES / PROTOCOLS

- VMFA Facilities Services thoroughly cleans studios, restrooms, and high-traffic areas; restocks supplies such as soap and paper towels; and removes trash and recycling daily.
- Studio Staff uses approved disinfectant cleaner to wipe down surfaces while wearing gloves.
- Areas such as check-in stations, door handles, tables, barriers, chairs, sinks/wash stations, counters, and reusable art supplies are cleaned after each class, and as needed while programs are in session.
- Disposable products are often used in place of high-touch supplies, when reasonable (e.g. paper plates as paint palettes).
- All tools and supplies that can be reused, such as scissors and easels, are properly disinfected between uses.
- Handwashing or sanitizing is strongly encouraged upon arrival. Students should also wash frequently during class, especially after touching their face, blowing their nose, etc.
- Students are instructed to clean up behind themselves after each project.
- Items and materials that are left in the studios after class that cannot be properly disinfected for reuse may be discarded; this may include artwork, snack bags, and other possessions that are left behind.

PROTOCOL FOR POSITIVE COVID-19 CASES

VMFA Staff coordinates with Virginia Department of Health partners for assistance on guiding and advising us on appropriate steps to ensure the safety and well-being of our patrons, staff, and volunteers. ***Please keep in mind that protocols are subject to change.***

If a student or studio staff member, or someone in their household, tests positive for COVID-19, all participants, parents/guardians, and VMFA Staff, Faculty, and Volunteers will be notified via email within 24 hours of being alerted to this possible exposure or before the next class meets, whichever occurs first. After an email is sent, you may receive a follow-up phone call the next day to ensure you received the message.

Closure of the studio and/or other areas where an individual with COVID-19 was present may be necessary for deep cleaning and disinfection. Based on recommendations at the time of the incident, the studio may be closed for 1 to 14 days.

A student who tests positive for COVID-19 within 10 days of the start of a class should not attend another class until they have been cleared; the student should have a negative test result and/or a doctor's note; be symptom-free and fever-free for over 24 hours without assistance from a fever-reducing medication; and/or has completed appropriate quarantine or has an "End of Isolation Letter" from VDH. Ideally, they should also receive clearance from the coordinator prior to return, who will work closely with our Human Resources Department to ensure safe practices. Please email megan.endy@vmfa.museum or phone 804.340.1438.

A VMFA Employee, Studio Staff person, or Intern/Volunteer who tests positive cannot return to work until they demonstrate two negative COVID-19 tests or have received an "End of Isolation Letter" from VDH. They must be symptom-free and fever-free for over 24 hours without assistance from a fever-reducing medication. They will also coordinate with our Human Resources Department for clearance before returning to work.

PROTOCOL FOR STUDENTS & STAFF EXHIBITING SYMPTOMS OF COVID-19 DURING CLASS

Anyone showing symptoms such as a high fever, persistent cough, shortness of breath, chills, sore throat, muscle aches, nausea, vomiting, fatigue, diarrhea, or loss of taste or smell, will be separated from the group and required to leave the museum as soon as possible. Depending on the severity of symptoms, VMFA Staff may respond to the situation as a "positive case" and begin taking appropriate action. Attendees and families will be notified accordingly, and cleaning protocols will go into effect. Classes may be suspended as a matter of safety, pending further details.

Should a student become ill during class*, the parent or guardian will be contacted and instructed to meet in front of the museum or Pauley Center (based on the location of class) and remain in their vehicle or wait outside of the building. A staff person will escort the child outside and release them to the caregiver, upon checking photo identification.

*A student who is symptomatic cannot return to the program until they show a negative COVID-19 test result or a doctor's note; symptom-free and fever-free fever for over 24 hours without assistance from a fever-reducing medication; and/or has completed appropriate quarantine.

Should a teacher become ill during class*, another staff member will take over duties and may relocate students to a different area. The teacher will leave the premises as quickly as possible. Depending on the severity of the situation, caregivers may be contacted to pick up their children from the museum right away; VMFA staff will follow-up with further details and instruction when available.

*In coordination with our partners at the Virginia Department of Health and the CDC guidelines at the time of the incident, our studio staff will take the appropriate steps to ensure the safety and well-being of our faculty and patrons. The teacher will not be allowed to return to teaching until the appropriate process has been completed.

In the event that symptoms become life threatening (i.e. trouble breathing, severe chest pain, inability to stay awake, blueish lips), VMFA Security Staff will respond to the medical emergency by providing basic aide and calling for EMS assistance; our studio staff will immediately begin contacting the parents or legal guardians, followed by emergency contacts.

ADDITIONAL INFORMATION

For further questions about youth or teen summer programs protocols, email youthstudio@vmfa.museum or call 804.340.1438.

If you have any questions or concerns about the museum's operating status, contact info@vmfa.museum or call 804.340.1400.

Please note, as the COVID-19 situation in Virginia continues to evolve, this information and safety protocols are may change or be adjusted at any time.

We encourage you to continue to follow the precautions outlined by the [Centers for Disease Control](#). You may also visit the [Virginia Department of Health](#) for information as it pertains to the Commonwealth of Virginia. In general, heed the advice of health professionals and stay home if you are sick.

VMFA YOUTH & TEEN STUDIO PROGRAMS: FREQUENTLY ASKED QUESTIONS

For updates to youth or teen studio programs guidelines, visit www.vmfa.museum/youth-studio/guidelines

What is the drop-off and pick-up process like?

For youth classes, students must be accompanied by an adult to verify registration and assist with check-in and brief COVID-19 screening (teens can self-check in and self-check out). No forms are required unless medically necessary. At pick-up, staff checks IDs. Masks and social distancing continue to be strongly recommended. Please review the **Youth/Teen Studio Programs Info Sheet** for further details.

What if I need to reach my child in the event of an emergency or I'm running late to pick-up?

Call or text 804.868.0879! This is our temporary emergency line that will connect you directly to studio staff on-duty while programs are in session. (*Please do not use this number for general inquiries; instead, call 804.340.1438 or 804.340.1331.*) You can also contact Visitors Services at 804.340.1405 and ask them to contact youth studio staff.

Our plans have changed – can I get a refund or transfer to another class?

VMFA does not grant refunds or allow for transfers or substitutions once registration is complete. Fees are nonrefundable except when VMFA cancels a class.

What happens if my child misses a class?

Please mark your calendars. VMFA does not provide refunds or allow transfers for missed classes. Even if someone misses a class, they still occupy that reservation prohibiting others from enrolling.

Staff can sometimes put together a take-home kit or gather select materials from the lesson, *if notified the same day*.

If your child is not feeling well or has symptoms of COVID, contact youthstudio@vmfa.museum for further advisement. If your child tests positive, you may be eligible for a refund. *Please also review the **Youth & Teen Studio Programs: COVID-19 Protocols**.*

What should I do if my child is sick?

Stay home! Any signs of illness or respiratory disease such as COVID-19 should be taken seriously. Consult your pediatrician for medical advice based on your child's symptoms. Contact youthstudio@vmfa.museum as soon as possible to discuss cancellation and registration options. If your child tests positive for COVID-19, you may be eligible for a refund.

Students may not attend class or visit the museum until they can answer COVID-19 screening questions and show a negative COVID-19 test result or doctor's note. VMFA follows CDC guidelines on when it is safe to be around others; if unvaccinated:

- 10 days since symptoms first appeared **and**
- 24 hours with no fever without the use of fever-reducing medications **and**
- COVID-19 symptoms have improved (for example, cough, shortness of breath)

Refer to the complete CDC guidelines and updates: [When You Can be Around Others After You Had or Likely Had COVID-19](#)

What happens if a teacher is out sick?

If a teacher is not feeling well and has not been to the museum, VMFA will attempt to find a substitute. If a teacher has had close contact with students, we will notify families as soon as possible. See **Youth & Teen Studio Programs: COVID-19 Protocols** for further details.

Can I attend class with my child or sit with them in the studio?

For family workshops, yes, one adult should accompany the student. For youth or teen studio classes, unless your child has a medical condition or other need that requires an aide, only registered students and VMFA staff are allowed in the studios in order to keep occupancy low and mitigate the spread of COVID-19.

Does my child still have to wear a mask, even if everyone in our household is fully vaccinated?

We prefer that our students wear a mask or face shield while participating in the studios. Following K-12 guidance in Virginia, VMFA strongly recommends the use of masks for all participants and staff in youth and teen studio programs. Along with mask recommendations, VMFA will mirror K-12 school COVID-19 safety guidelines within studios and classrooms, including social distancing and frequent cleaning. Please note that unvaccinated participants (ages 2+) should wear a mask while at the museum.

What if my child doesn't want to wear a mask?

We know wearing a mask can be tough for some but be patient and stay positive. Please explain the importance of continuing to wear a mask and caring for others, especially since so many of our students are not eligible for a COVID-19 vaccination. We encourage setting a good example and suggest that you consider wearing a mask during pick-up or drop-off, even if you are fully vaccinated. Disposable masks and face shields (youth and adult sizes) are available in the studios, if needed.

Of course, we recognize that some students may have medical conditions or that wearing a mask may be too challenging. In these cases, we recommend wearing a face shield.

Will students be able to visit the galleries or special exhibitions?

Yes! We utilize the collection and special exhibitions for most of our classes, so we're excited to have the opportunity to bring students back to the galleries. Please note, however, that this is subject to change at any time based on new regulations and CDC recommendations.

Do you offer any online classes?

While VMFA does offer some virtual programming, all youth and teen studio classes and workshops are currently scheduled to meet in-person. For virtual learning and online resources, please visit <https://www.vmfa.museum/learn>.

What if my child doesn't meet the age requirement for the class they want to take?

Classes are tailored to specific age groups, with age appropriate projects and supplies. We also find that peers prefer to be with students closer to their own age, particularly teens – therefore, if your child is not 13-17, please do not register them for a teen class. Rather, look for another class or wait until they are old enough. Contact youthstudio@vmfa.museum for questions.

I'm trying to sign up for more classes but having trouble registering online – what do I do?

First, check availability online. Select the "Register Now" button for the class or event you are trying to register for – if the next screen says "No times are available for this date. Please try another date." then it is sold out. In which case, we would be happy to add you to our waitlist (see below).

If you are having trouble entering your VMFA membership or Member ID, contact the Membership Department at 804.340.1520 or membership@vmfa.museum.

For other inquiries, or to register by phone, contact Visitor Services at 804.340.1405.

It seems like everything we want is full – is there a waitlist?

Yes, please email info@vmfa.museum with the following information:

- Name + VMFA Member ID, if applicable
- Class title
- Start date of class
- Email
- Phone
- # of spots you need