



YOUTH STUDIO PROGRAMS | FALL INFO PACKET | 2023

Welcome! Caregivers, please read over the following info to learn about class procedures, guidelines, and more. Note that protocols are subject to change at any time based on public health and safety. Visit www.vmfa.museum/youth-studio/guidelines for updates.

CONTACT INFO J

VISITOR SERVICES For registration information, email info@vmfa.museum or call 804.340.1405.

PROGRAM STAFF For class information, email youthstudio@vmfa.museum or call 804.340.1331 or 804.340.1438.

(To contact staff while your child is in class – for urgent matters only – call or text **804.868.0879**.)

CANCELLATIONS \bigcirc

Fees are nonrefundable except when VMFA cancels a class. Refunds are not granted for missed classes, scheduling conflicts, illnesses, etc. Classes may not be substituted, switched, or transferred once registration is complete. Please be sure to mark your calendar and save your confirmation email as a reminder. (*We do not send reminder emails for youth classes in the fall or spring*).

WHAT TO BRING 🖻

EMERGENCY FORMS (IF NECESSARY) The *Emergency Information Form* and *Emergency Medication Permission Form* are only required if the student has a medical concern* (or enrolled in a summer camp). Caregivers are also welcome to submit an *Emergency Information Form* to share any info about the student that might be relevant or beneficial to their learning experience.

*Medical Notice: VMFA Staff are not authorized to administer medications on a regular basis. If a student is to self-carry a medication for use in the event of an emergency, it must be noted on the Emergency Information Form and clearly written instructions on the administration of medicine must be provided by the parent or legal guardian on the Emergency Medication Permission Form. It is strongly advised that should your child need emergency medication, VMFA staff is notified at least two weeks ahead of the program via email: youthstudio@vmfa.museum. If your child has an allergy of any kind, it is important to inform staff during check-in. If it is a life-threatening allergy, we welcome you to remain on-site during class.

In the event of an emergency, VMFA Staff will respond to the situation promptly and accordingly, and a staff person will immediately attempt to reach a legal parent/guardian.

PHOTO ID (REQUIRED) E For check-out, adults authorized to pick up students from class must show a photo ID before dismissal.

WATER BOTTLE (OPTIONAL) A We recommend bringing a water bottle from home. There is also water available onsite, as needed.

MASKS (OPTIONAL) (Mask wearing is still appreciated (but not required), particularly when "covid-19 hospital admission levels" are high in our area. Disposable masks are available, if needed. Note: protocols are subject to change based on new CDC guidance.

ART SMOCKS & ATTIRE Dress for the mess! Wear clothing suitable for art making, as some materials can stain fabric. Students are encouraged to bring a smock or apron from home and wear comfortable, closed-toed shoes for safety.

ART SUPPLIES We've got you covered! VMFA provides all materials and tools needed for every class.

WHERE TO GO

PARKING The VMFA Parking Deck is free for members and \$6 for nonmembers (with free temporary parking up to 30 minutes). There may also be free parking along city streets. Please allow ample time to park and make your way over to the studios before check-in/out, bearing in mind the size of museum grounds and our location within the building.

Parking is strictly prohibited in the Entry Plaza, or fire lane, along the front of the museum.

CLASS LOCATION We youth classes are in the **Art Education Center** studios inside the museum. We sincerely recommend that caregivers familiarize themselves and their children with the museum and studio location *prior to them attending their first class*.

CLASS CHECK-IN & CHECK-OUT PROCEDURES

CHECK-IN Upon arrival, please wait patiently outside of the studios until the teacher is ready. A staff person will welcome students, confirm registration, note the emergency contact and the pick-up person for the day, and conduct a brief health screening.

- Students (under 13) <u>must</u> be checked in by a caregiver or authorized adult before entering the studio.*
- Check-in begins 10-15 minutes before class (i.e., if class starts at 1 pm, check-in would be from 12:45-1 pm).
- Emergency Forms are only required if the student has a medical need, or if enrolled in a summer camp.
- Only registered students and staff are allowed in the studios (no caregivers, siblings, etc, unless there is a special need).

*Drop off Note: Please do not allow your child to be dropped off without an adult present during check-in. Otherwise, the student may not participate in class until a parent/guardian has been contacted to return and complete the check-in process.

CHECKOUT \$\(\begin{align*}\) When class is ready for dismissal, staff will begin the checkout process. Until then, please wait patiently for assistance (out of your child's view, if possible, to avoid distraction).

- Caregivers must present a valid Photo ID at checkout before their child can be dismissed from the studio.
- Please be ready to pick up your child promptly at the end of class.*
- For early dismissals, we ask that you notify staff during check-in, when possible.
- In the event of an emergency or urgent need (only), call or text 804.868.0879, our class cell phone

*Pick-Up Note: Please be on time! We are unable provide childcare after class. If your child is not picked up on time, staff will call emergency contact(s). If nobody is reached, we will work with VMFA Security to determine the next course of action. Multiple late pick-ups may result in the cancellation of future classes. If you're running late, call/text 804.868.0879.

CLASS CONDUCT

Caregivers should review the Rules & Expectations with their children and understand the Consequences prior to attending class.

RULES & EXPECTATIONS Or During class, the teacher will elaborate on rules, studio safety, and gallery expectations. If you should have any questions or concerns, please feel free to reach out to youthstudio@vmfa.museum.

- 1. Safety first! Be careful and use supplies only as instructed.
- 2. Be kind and respectful to all.
- **3.** Take part in all activities (within reason).
- 4. Help clean up after every project.
- **5.** Have fun! ☺

CONSEQUENCES Our programs are intended to provide a safe and exceptional learning atmosphere for all. We make every effort to teach studio arts to learners of varying abilities, needs, and talents in fun, effective, and adaptive ways. Our discipline strategies focus on encouragement and positive reinforcement; however, the following consequences are enforced, as needed:

- 1st Teacher speaks with Student about improper conduct. Teacher also considers adjustments that can be made to the studio environment in effort to improve Student's learning experience and ability to focus.
- 2nd Student sits out for a "peaceful moment" or quiet time and Teacher or Staff speaks with Caregiver after class. During this time, Student is encouraged to draw or write about their feelings or reflect on positive changes that can be made.
- 3rd Student may be removed from class entirely or readmitted only if Caregiver remains on-site for the remainder of class.

Note: Please avoid bringing toys and other distractions, unless used for adaptive learning. No phones use during class, unless permitted by teacher; *keep devices silenced*. Staff reserves the right to (temporarily) take away items that are disruptive to learning.

HEALTH & SAFETY

SICK NOTICE Please check your child's health prior to class; stay home if they feel sick or have fever above 100.3°F. They must be fever-free for 24 hours without fever-reducing medication before coming to class. If a student shows signs of illness during class, immediate pick-up is required. VMFA does not provide refunds due to common illnesses, as they occur so frequently in children. For serious illness, covid-19, or other condition, you can submit an email request for a refund at youthstudio@vmfa.museum; a doctor's note is encouraged. Refunds are not guaranteed but we may be able to offer some assistance or art supplies.

RESPONSE TO COVID-19 WMFA is committed to providing a safe and healthy space to visit and work. We continue to monitor CDC and COVID-19 hospital admission levels for youth studio programs, and work with our HR Dept regarding exposures and cases.

Note: If a student or anyone in the student's household has covid-19, symptoms, or recent exposure before the start of class, please contact **megan.endy@vmfa.museum** or 804.340.1438 for current guidance.

VMFA YOUTH & TEEN STUDIO PROGRAMS FAQ's | FALL 2023-2024

For updates to youth or teen studio programs quidelines, visit www.vmfa.museum/youth-studio/quidelines

What do students do in class?

Our programs cover a broad range and activities that differ from class to class, but ultimately students make art with a wide variety of quality materials while learning about art, art history, and culture in fun and innovative ways. Most classes are formatted to introduce a concept that correlates with a work of art, art collection, or special exhibition on view at the museum. The students participate in relevant hands-on activities and gallery tours for inspiration and experiential learning.

What is the drop-off and pick-up process like?

Our Youth & Teen Studio Programs team is here to provide a welcoming experience and safe environment for our students and families. We strive to make this process as efficient as possible, but bear in mind that most classes are located within the museum, so it takes time to park and get to the studios. Adult supervision is required for youth studio class check-in/out; teens can self-check in/out. Please review the Youth or Teen Information Packet for further details.

What if I need to reach my child in the event of an emergency or if I'm running late to pick up?

Call or text 804.868.0879!* This is our emergency-only line that we use while programs are in session. We are often busy with classes and may not answer right away but we check voicemail and texts frequently and will be in touch very soon! You may also contact **Visitors Services at 804.340.1405** and ask them to notify youth studio staff.

*Please do not use this number for general inquiries; for non-urgent matters, call 804.340.1438 or 804.340.1331.

Do you still have covid mitigations in place?

Yes, VMFA is committed to providing a safe and healthy space to visit and work. Our Youth & Teen Studio Programs staff continues to monitor updates from <u>VDH</u>, <u>CDC</u>, and CDC's <u>COVID-19 hospital admission levels</u>. We also work directly with the VMFA Human Resources Department regarding mitigations, exposures, and cases.

Are children required to wear masks?

We appreciate mask wearing while indoors, particularly when *Covid-19 hospital admission levels* are high in our area, but they are not required (subject to change based on CDC recommendations). Extra masks are available onsite, if needed.

Our plans have changed – can I get a refund or transfer?

Once registration is complete, all sales are final. VMFA does not provide refunds or transfers, nor can another child substitute for a registered participant. Here is VMFA's statement regarding cancellations:

Fees are nonrefundable except when VMFA cancels a class. Classes may not be substituted or switched once registration is complete. Be sure to mark your calendar! Classes and workshops with insufficient enrollment will be cancelled at least a week before they are scheduled to start. Please register early. Please check the VMFA website for current sold-out or cancelled offerings.

What happens if my child misses a class?

For one, we'll miss them! We may be able to put together a kit or gather supplies from the day's activity dependent upon what was used and how soon we're notified; please contact youthstudio@vmfa.museum.

VMFA does not, however, provide refunds or transfers for missed classes or no-shows. Even if a person is absent, they still occupy that reservation which prohibits others from enrolling. Sufficient enrollment is necessary to sustain programs.

What should I do if my child is sick?

Please stay home and contact us, if possible. Students cannot attend class if they are sick, have symptoms of an illness, or fever (100.4°F or above). Students must be fever-free for at least 24 hours (without fever-reducing medication) before coming to class.

VMFA does not provide refunds for sick days, as they occur so frequently with children. For more severe cases, covid, or other conditions, however, you may email **youthstudio@vmfa.museum** to request a refund or partial refund. If available, we suggest attaching a doctor's note. We will review the request and determine whether you are eligible for a refund.

Can I attend class with my child or sit with them in the studio?

With the exception of *Family Friday Art Night* workshops, no – youth and teen classes are drop-off programs. Only registered students and staff are allowed in the studios. Unless your child has a medical condition or other need that requires an aide, caregivers are not permitted.

Do you offer before or after care?

No, not at this time – we are unable to offer childcare due to limited space, staff, and museum operating hours. Students must be picked up promptly at the end of class.

Why is registration day so problematic?

Great question and we hear you! The short answer is that our online systems get overloaded by the sheer volume of people logging in (usually on more than one device). The good news is that we are continually working to improve the system.

You can help by making sure your membership and log-in are up to date <u>before</u> the morning of registration. Despite any lag time, online registration is still the best option. We appreciate your patronage, understanding, and patience!

What if my child doesn't meet the age requirement for the class they want to take?

Please look for another class or wait until your child is old enough. Do not register for a class designed for a different age group. Otherwise, your child may be turned away upon arrival. Classes are tailored to specific, age-appropriate audiences.

My child is very advanced and mature for their age - wouldn't it be better to enroll them in an upper-level class?

Please only register for the appropriate age group, as classes are designed with varying abilities in mind. We have excellent teachers who are experienced in working with students who have different levels of skill, talent, and even maturity. Lessons and activities are typically adapted to meet the independent needs of each student, whenever possible.

Furthermore, most students seem to prefer being with peers closer to their own age (particularly teens). We have noticed that older students seem to find our programs less desirable when we allow younger kids to enroll in the same classes.

Your classes are so popular and fill up almost immediately – do you plan to add more classes? What about other days of the week of back-to-back?

Thank you so much! These questions come up frequently and we'd love to accommodate these requests; however, we simply do not have the time, space, staff, or other resources to run additional classes. We appreciate your patronage and understanding.

I'm trying to sign up for more classes online but I'm having trouble registering - what do I do?

First, check availability – go to your desired class or program and click the "Register Now" button/link. If you see "No times are available for this date. Please try another date." then the class is sold out. (The links or buttons "Register Now" and "Sold Out" are not automated. Someone must change the text <u>manually</u> so when we have a lot of activity, updates can get delayed).

For other issues or inquiries about registration, contact Visitor Services at info@vmfa.museum or 804.340.1405.

For issues or inquiries regarding your VMFA membership, contact membership@vmfa.museum at 804.340.1520.

Do you have a waitlist?

Yes, please email Visitor Services at info@vmfa.museum with the following information:

- Subject: youth studio waitlist request
- Your Name + Name of participant(s)
- VMFA Member ID, if applicable
- Title + Date of desired class(s)
- Phone number
- Email

EMERGENCY INFORMATION FORM | VMFA YOUTH & TEEN STUDIO PROGRAMS

This form is only required for summer camps or during fall/spring programs if a student is still to self-carry an emergency medication. This form may also be used if the parent/guardian would like to share any information about the student that might be relevant or beneficial to their learning experience. (Feel free to write more on the back, as needed.)

Student's Full Name		Nickname	Pronouns
Camp/Class Title(s)		Birthdate	(Age)
Legal Parent or Guardian Contact Information	I		
1. Name	Phone #	Email	
2. Name	Phone #	Email	
Additional Emergency Contacts if parent/guard	lian(s) cannot be reached		
1. Name	Relationship	Phone #	
2. Name	Relationship	Phone #	
Other Adults Authorized to Pick Up such as a c	arpool driver, another parent f	rom camp, nanny, social workers	s, etc.
1. Name	Relationship	Phone #	
2. Name	Relationship	Phone #	
Insurance Provider	Policy Holder		Policy#
Physician Phone #_	Dent	St (optional)	Phone #
List any known allergies (Use the back of this f			
1 Reaction			
2 Reaction	ons	Treatment	
Has your child ever been stung by a bee or wa	usp? (If yes, list reactions or s	symptoms.) No Yes	
List any health conditions you would like for u accompanying instruction sheet.			
Please share any other conditions, concerns, r	needs, or preferences, as you	see fit.	
Lastly, we'd love to learn more about this arti them have a successful camp experience.			
Summer Camp/Class Agreement Please ini	tial each line to confirm that	you agree to the information b	elow.
I agree to keep my child home if they do not	t feel well or have had a fever (100.4°F or above) within 24 hour	s of camp.
I agree to keep my child home and notify Co		·	
If my child displays symptoms of illness while			
I understand that guidelines are subject to a I have read the Summer Camp Info Packet			
	nt name) certify that the info VMFA and its faculty and staf, ere are inherent risks of accid that may result during this pro	rmation provided above is accu f make every effort to provide a ents and exposure to various ill ogram. In the unlikely event tha	rate. My child has my permission healthy and safe learning ness. I will not hold the museum t my child requires emergency
Parent/Guardian's Signature			Date



Emergency Medication Permission Form

Medications prescribed for an individual student in the event of an emergency MUST be kept in the original container bearing the original pharmacy label with student's name, medication, and dosage.

NO medication (prescribed or over the counter) shall be dispensed without written permission of the legal guardian of the student. The pharmacy label can serve as the written order of the physician.

Name of student		
Name of medication		
Emergency Parameters		
Pharmacy	Prescription #	
To Be Compl	eted By the Legal Parent/Guardian	
Please supply written, detailed direct	tions on the administration/dispense of emergency medication:	
I authorize VMFA personnel to admi instructions I have provided on this j	nister the above medication to my child in an emergency using form.	
Parent/Guardian signature	Date	
Home Address		
Primary Telephone	Work Telephone	